

Nursing and medical pocket cards app

Albert
Schweitzer
ziekenhuis



Gerard Geijtenbeek, Netty de Graaf, Wanda Schouten, Ralph Bouman

Albert Schweitzer hospital varmailbox@asz.nl

Interactive Studio's

CONCLUSION

The Nursing and medical pocket app has replaced paper pocket cards and became very successful because many health professionals use this digital solution in their daily work. The app is a tool for the healthcare provider, but contributes indirectly to quality and safety in direct patient care as well. The app is now a service which can be used by other health companies via www.zakkaartjesapp.nl

BACKGROUND

In the Albert Schweitzer hospital (ASH) was a large variety of paper pocket cards. These are cards that show, for example, a protocol, directive or flow chart, or concerns about business as medication transfer, signaling of sepsis or decubitus or what to do with fire. The Nursing Advisory Council indicated that the use of the paper cards did not work the best. Care providers did not always have the pocket card when they needed it. There was no coordination on the implementation and use of the cards. Information was often outdated while the cards were still used.

METHODS

The Nursing Advisory Council has set up an expert group together with medical specialists, Communications Division and Quality & Safety Department. Appointments have been made about the content, implementation, and deposit of the app. The app has been built with the company Interactive Studios. Every nurse, medical specialist or other employee can take the initiative to develop and implement a pocket card, sometimes specific to the own department, sometimes concerning the whole hospital.

DISCUSSION

The strength of this implementation lies in the collaboration between medical specialists, nurses, the Quality and Safety department and other stakeholders. Make clear agreements about the responsibility of the content of the app.

RESULTS

Nurses, medical specialists and other disciplines have a tool with the pocket cards app to handle quickly and reliably in (in)direct patient care, preventing unnecessary mistakes and calamities.



The app has now been successful because many other hospitals in the Netherlands have also used this app. In 2017, the pocket cards app won a silver 'Dutch Interactive Award', an annual award for the best interactive and digital solutions. The jury judgment on the Business Cards App said: "Good example of corporate innovation from within. A good example of deployment of technology for a long-standing and stubborn problem in hospitals.

