

National Network Medical Patient Safety Officers

“All teach, all learn !”

Albert
Schweitzer
ziekenhuis



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CONCLUSION

- Clinical leadership is imperative in implementation and sustain quality and safety initiatives.
- Our network contributes to the shared learning.

BACKGROUND

- Since the implementation of the National Safety Program (2008-2012), many medical professionals got a formal role as patient safety officer (PSO) and/ or medical chief quality officer in their hospital system.
- Clinical leadership is imperative in implementation and sustain quality and safety initiatives
- Therefore, in december 2012 the Dutch Federation of Medical Specialists facilitated the organization of a national learning network for medical patient safety officers.

RESULTS 1

Topics which have been discussed in network meetings are e.g.

- Medication safety
- Second victims
- Crew resource management
- How to learn from sentinel events
- Integral risk management
- Use of patienttracers
- How to deal with media
- Safety 2
- Profile of medical patient safety officer
- Peer support
- HRM for medical professionals
- Transparency on sentinel events.

METHODS

- In this network we discuss, exchange and learn from eachother’s experiences both online and especially through network meetings
- Structure of the meetings:
 - Overview topic (external expert speaker)
 - 3-5 pitches on the topic by network members
 - Dialogue
 - Take home messages
- At present, our network covers > 85% of all Dutch hospitals with respect to participation of their medical patient safety officer/ medical chief quality officers.

RESULTS 2

Also we have a digital platform available on which we can discus relevant topics, network with others PSO’s, pose questions and issues on quality and safety, share relevant literature on quality and safety, share clinical pearls/ best practices etc

DISCUSSION

- Connect with any other international networks of medical PSOs
- From “all teach, all learn” to policy ?

